



ANDHRA PRADESH MAHESH CO-OPERATIVE URBAN BANK LTD.
(Multi-State Scheduled Bank)

H.O.: 8-2-680/1 & 2, Road No.12, Banjara Hills, Hyderabad-500034, Telangana State

Ph. : 24615296, 24615299, 23437100-103 & 23437105 Fax No.:040-24616427

Website: www.apmaheshbank.com

E-mail: info@apmaheshbank.com

TENDER FORM

The Managing Director & CEO
Andhra Pradesh Mahesh Co-operative Urban Bank Ltd.,
Head Office
Hyderabad (T.S.)

Dear Sir,

Annual Maintenance (Non-Comprehensive) of CCTV Surveillance Systems

We are submitting our tender to undertake Annual Maintenance (Non-Comprehensive) of CCTV Surveillance Systems consisting of DVR/NVR, Cameras, Hard Drive etc., installed at your Bank's Head Office, Road No.12, Banjara Hills, Hyderabad & 45 Branches (Local & Outstation), for a period of 3 (three) years:

<u>Sl.No.</u>	<u>Description</u>	<u>Location (Branch/HO)</u>	<u>Periodicity</u>	<u>Rate per Quarter per location (Rs.)</u>	<u>Amount per Quarter for 45 Branches / Head Office (Rs.)</u>	<u>Total Amount per annum (4 Quarters Total Amt.) for 45 Branches / Head Office (Rs.)</u>
I)	<u>First Year</u>					
a)	Charges for Preventive Maintenance of DVR, Cameras, Hard Drive at 45 Branches – Quarterly Visit	45 Branches	Quarterly			
b)	Charges for Preventive Maintenance of NVR, Cameras, Hard Drive at Head Office – Quarterly Visit	1 H.O.	Quarterly			
c)	Charges for Breakdown Service Support Call for CCTV Surveillance Systems – Head Office, Banjara Hills and 45 Branches	46 Locations (HO & 45 Branches)	As & When Required			
	Total:					
	ADD: GST @ 18%:					
	Grand Total:					

<u>Sl.No.</u>	<u>Description</u>	<u>Location (Branch/HO)</u>	<u>Periodicity</u>	<u>Rate per Quarter per location (Rs.)</u>	<u>Amount per Quarter for 45 Branches / Head Office (Rs.)</u>	<u>Total Amount per annum (4 Quarters Total Amt.) for 45 Branches / Head Office (Rs.)</u>
II)	<u>Second Year</u>					
a)	Charges for Preventive Maintenance of DVR, Cameras, Hard Drive at 45 Branches – Quarterly Visit	45 Branches	Quarterly			
b)	Charges for Preventive Maintenance of NVR, Cameras, Hard Drive at Head Office – Quarterly Visit	1 H.O.	Quarterly			
c)	Charges for Breakdown Service Support Call for CCTV Surveillance Systems – Head Office, Banjara Hills and 45 Branches	46 Locations (HO & 45 Branches)	As & When Required			
	Total:					
	ADD: GST @ 18%:					
	Grand Total:					
III)	<u>Third Year</u>					
a)	Charges for Preventive Maintenance of DVR, Cameras, Hard Drive at 45 Branches – Quarterly Visit	45 Branches	Quarterly			
b)	Charges for Preventive Maintenance of NVR, Cameras, Hard Drive at Head Office – Quarterly Visit	1 H.O.	Quarterly			
c)	Charges for Breakdown Service Support Call for CCTV Surveillance Systems – Head Office, Banjara Hills and 45 Branches	46 Locations (HO & 45 Branches)	As & When Required			
	Total:					
	ADD: GST @ 18%:					
	Grand Total:					

(SIGNATURE & FIRM'S STAMP)

The scope of work and other terms & conditions of the contract are as under:

I) Scope of work:

- Quarterly Preventive service at Head Office, Banjara Hills and 45 Branches (Local & Outstation).
- Checking of CCTV Surveillance Systems consisting of DVR/NVR, Cameras, Hard Drives, Cables etc., repairing of few spare parts of minor nature viz., Pins, Jacks, Fuses etc., and ensure for proper functioning of all the above devices at all the 46 locations.
- The break down calls shall be attended immediately during the office hours of the Bank at Local Branches and at Outstation Branches within a day or two.
- Taking of Back-up wherever required by the Branches/Head Office.
- No additional charges will be paid at outstation branches for the services rendered.
- **Payment Terms:** Payment shall be made at Head Office, Banjara Hills at the end of each quarter, on submission of reports confirming satisfactory service from all centers noted above. In the absence of receipt of service report from any branch, proportionate payment will be withheld.
- TDS as applicable will be deducted.

II) Terms & Conditions:

- Tenderer is advised to use Tender Form supplied by the Bank only. Tenderer is requested not to make any alterations in the Tender Form.
- Tenders found not as per the Bank's specifications will not be entertained.
- In case the Tenderer is a Company / Firm / or any other legal entity, the proof of Incorporation / Resolution authorising to sign tender document is required to be produced.
- The Tenderer's signature and seal should be affixed on each sheet of the tender form and there should not be any overwriting.
- Tenderer / Service provider with a minimum of 5 years experience in Maintenance of CCTV Surveillance Systems is only required to apply for the contract. Tender will not be entertained if the service provider is not having the required experience. Experience Certificate from the existing clients / customers of tenderer shall be produced with satisfactory report to the Bank.
- Tenderer / Service provider to have sufficient number of qualified / skilled personnel for maintenance of CCTV Surveillance Systems installed at Head Office, Banjara Hills and 45 Branches (Local & Outstation).
- The rate / amount quoted in the tender shall be inclusive of all.
- The rate / amount quoted in the tender for three years stands binding till completion of contract. Meanwhile, request to increase in the rate / amount by the tenderer will not be considered, after submission of tender / finalization of contract.
- Upon successful bidding, the successful bidder shall execute a MOU (Maintenance Contract) of CCTV Surveillance Systems installed at Head Office, Banjara Hills and 45 Branches (Local & Outstation) with the Bank, adhering to the terms & conditions of the contract.
- Copy of PAN / GST registration of the Company / Firm / Individual (s) to be submitted by the tenderer.
- Charges quoted shall be inclusive of Labour charges, GST etc.
- TDS as applicable will be deducted from the quarterly payments.
- The profile of the Tenderer / Firm should be furnished in the enclosed form duly mentioning PAN / GST Number.
- There is no permission to sub-contract the works under the present tender.
- The tenderer shall ensure that in the event of work allotment under the tender, they shall comply with all statutory provisions including Labour Laws as applicable from time to time.
- Work shall be allotted on successful tenderer in the name of the applicant only.

: 4 :

- **Duly filled in tender form along with prescribed EMD should be submitted kept in a sealed cover / envelope on or before 06.05.2024 by 6:00 p.m. to the Asst. General Manager (Admn. & Ops), Head Office, Road No.12, Banjara Hills, Hyderabad.**
- Bank reserves the right to accept or reject any or all tenders without assigning any reason whatsoever.
- Bank reserves the right to negotiate the total charges / amount quoted in the tender submitted with any / all the tenderers and finalizes the Contractor for carrying out Annual Maintenance Contract.
- The Bank does not bind itself to accept the lowest tender and reserves to itself the right to reject any or all of the tenders received without assigning any reason thereof. Further, the Bank reserves the right to award the Contract to any other / different tenderer, who is competent to carry out the maintenance, instead of the lowest tenderer.
- Annual review of performance of the contractor / service provider shall be done by the Bank for renewal of Contract, on year on year basis. In case the performance is not satisfactory, renewal of Contract will not be done with the existing Contractor. Bank reserves the right to award to another firm, who is competent to carry out the maintenance contract.
- In case of any lapses in discharging of services by the service provider / their employees, the service provider will be barred for participation in future bids and shall be blacklisted forever.
- Mere confirmation of tender does not confirm any contractual rights upon tenderer / service provider.

EMD

- a) EMD of Rs.25,000/- should be submitted along with the tender form, by way of Banker's Cheque / Demand Draft favouring Andhra Pradesh Mahesh Co-operative Urban Bank Ltd., payable at Hyderabad.
- b) Tender form without sufficient EMD or no EMD will be rejected outright.
- c) There is no exemption from payment of EMD even for SSI or whatsoever category. All the tenderers should invariably submit prescribed EMD.
- d) In case the successful tenderer / service provider backs out or does not carry out the Annual Maintenance Contract of CCTV Surveillance Systems properly, the entire EMD kept with the Bank will be forfeited.

I / WE HAVE READ THE GUIDELINES, SCOPE OF WORK AND OTHER TERMS & CONDITIONS MENTIONED ABOVE AND AGREE TO ABIDE BY THEM IN TOTO

Place :

Date :

(SIGNATURE & FIRM'S STAMP)

PARTICULARS OF THE FIRM TO BE FURNISHED

- 1 NAME OF THE FIRM / ORGANISATION / COMPANY :**
- 2 ADDRESS WITH CONTACT TELEPHONE NO. AND E-MAIL ID :**
- 3 YEAR OF ESTABLISHMENT & TAN NO. :**
- 4 STATUS OF FIRM (WHETHER COMPANY / FIRM / PROPRIETORSHIP CONCERN & NAME OF THE DIRECTORS / PARTNERS / PROPRIETOR) :**
- 5 WHETHER REGISTERED WITH THE REGISTRAR OF COMPANIES/REGISTRAR OF FIRMS, IF SO, MENTION NUMBER & DATE (ENCLOSE A COPY) :**
- 6 WHETHER REGISTERED FOR GST, IF SO, MENTION NUMBER & DATE (ENCLOSE A COPY) :**
- 7 WHETHER AN ASSESSEE OF INCOME TAX, IF SO, MENTION PERMANENT ACCOUNT NUMBER. FURNISH COPY OF PAN CARD :**
- 8 DETAILED DESCRIPTION AND VALUE OF MAINTENANCE WORK DONE FOR OTHER ORGANIZATIONS IN THE PAST :**
- 9 IF YOU ARE EMPANELLED WITH ANY OTHER ORGANIZATIONS/STATUTORY BODIES, FURNISH THE RELEVANT COPIES :**
- 10 DETAILED DESCRIPTION AND VALUE OF THE MAINTENANCE WORK DONE FOR BANKS IN THE PAST :**
- 11 SPECIFY THE MAXIMUM VALUE OF MAINTENANCE WORK EXECUTED CONSECUTIVE 2 YEARS SHOWING SEPARATELY FOR EACH YEAR (ENCLOSE COPIES) :**

PLACE :

DATE :

(SIGNATURE & FIRM'S STAMP)